Central Bedfordshire Council is committed to improving the educational attainment, health and well-being of children, while also ensuring that they are free from abuse and protected from harm.

To achieve this, the following Outcome Plan will be used in the Supporting (Troubled) Families programme as a method of identifying and holistically assessing the needs of families to enable the appropriate level of support to be allotted, while also providing a benchmark against which to measure significant and sustained progress. Underpinning the improvement in outcomes for families is the drive for service transformation and effective multi-agency working: reducing the costs associated with families who have multiple and complex needs and place the greatest demand on public services.

The Outcome Plan provides a set of significant and sustainable outcome measures applicable to all families. An Early Help Assessment (EHA) will be used to determine eligibility for support and level of need/complexity. A combination of data analysis and professional judgement will be used to verify the process throughout. Where qualitative sources of information are required to support an outcome, the Family Star Plus will be used throughout appropriate Children’s Services in Central Bedfordshire, as a standardized, reliable and valid measurement tool.

By successfully achieving significant and sustained progress through the support of Family Partners, future cost savings to Central Bedfordshire may be demonstrated through a reduction in reactive costs associated with ‘Troubled’ families (eg: Reduced Police call outs and fewer Housing enforcement proceedings)

This Outcome Plan is a working document which will be reviewed, together with partner agencies, each year in June.
FAMILY PROBLEM: Parents and young people involved in crime and anti-social behaviour  
(CBC Priority: Enhancing the local community)

**INDICATOR**
- An adult or young person (U18) has received an Anti-Social Behaviour (ASB) intervention in last 12 months
- A young person (U18) has committed a proven offence (substantive outcome) in the last 12 months
- An adult prisoner (with parenting responsibilities and less than 12 months to serve) participating in the *Through the Gate* programme  
  **OR**  
  An adult (with parenting responsibilities) subject to licence or supervision following release from prison, or serving a community order / suspended sentence in the 12 month period before intervention

**SIGNIFICANT OUTCOME**
- Compared with previous 12 months there is a 60% reduction in ASB incidents across the family
- Young person does not appear in YOS data from point of intervention
- Following release from prison offender does not re-offend

**SUSTAINED PROGRESS**
- Sustained for 6 months
FAMILY PROBLEM: Children who have not been attending school regularly

CBC Priority: Improving educational attainment

INDICATOR

- Persistent absence: school attendance is below 90% across the last 3 consecutive terms
- Child with 3 (or more) Fixed Term Exclusions across the last 3 consecutive terms
- Child permanently excluded from school within the last 3 consecutive terms
- Child neither registered with a school nor being educated elsewhere

SIGNIFICANT OUTCOME

- Every child in the household has school attendance of 90% or above with no more than 2 fixed term exclusions (per child) and no permanent exclusions
- School attendance is 90% or above with no more than 2 fixed term exclusions and no permanent exclusions
- Child is either registered with and attending a new school (90%+ with no more than 2 fixed term exclusions)
  OR
  Receiving suitable education elsewhere (including: home-school / PRU alternative provision / education support through a medical needs team)

SUSTAINED PROGRESS

Sustained for 3 consecutive terms
FAMILY PROBLEM: Children who need help
CBC Priority: Promote health and well-being and protect the vulnerable

INDICATOR
Child identified and assessed as needing Early Help
Needs may include: problematic behaviour / poor parenting / Early Years funding / Free School Meals / Young Carer support / going missing / at risk of CSE / health needs / poor school attendance / affected by DV

Child in need (CIN) under section 17 of the Children Act 1989 (neglect being the primary reason)

Teenage pregnancy or families where a young mother gave birth at the age of 18 or under in the last 12 months

SIGNIFICANT OUTCOME
Family achieves 6 or above in at least 6/10 domains measured on the Family Star Plus
OR
EHA closes with no re-referral into Early Help

CIN case is closed or stepped down to Early Help with no repeat referral for statutory Social Care

Pregnant teen / Teen mother engages with Family Nurse Partnership, Teen Parent Advisor, or a PaFT educator (Parents as First Teachers)

SUSTAINED PROGRESS
Sustained for 3 months
6 months engagement
**FAMILY PROBLEM:** Adults out of work or at risk of financial exclusion and young people at risk of worklessness

**CBC Priority:** Enhancing the local community

<table>
<thead>
<tr>
<th>INDICATOR</th>
<th>SIGNIFICANT OUTCOME</th>
<th>SUSTAINED PROGRESS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Adult in receipt of Job Seekers Allowance (JSA)</td>
<td>An adult within the household has moved off JSA into employment</td>
<td>26 weeks</td>
</tr>
<tr>
<td>Adults in receipt of any other out-of-work benefits (excluding JSA)</td>
<td>An adult within the household has gained employment (but may still claim ESA)</td>
<td>26 weeks</td>
</tr>
<tr>
<td></td>
<td>An adult takes recognised steps to prepare for work and remove barriers to employment (Engages with TFEA / makes use of work experience or formal volunteering / undertakes ESOL, Maths or English course / occupational or vocational training / attends a job club)</td>
<td>Sustained for 10 weeks OR Completes an 8-10 week course</td>
</tr>
<tr>
<td>Adults on Universal Credit</td>
<td>An adult remains on Universal Credit but meets earnings threshold (£330 for 25+ years or £270 for &lt;25 years and apprentices)</td>
<td>26 weeks</td>
</tr>
<tr>
<td>Family debt relating to priority bills / private loans, which impacts on ability to meet basic needs</td>
<td>Family engages with support, adheres to a debt plan <strong>AND</strong> achieves 7+ on <strong>Family Star Plus: Home &amp; Money</strong></td>
<td>Sustained for 13 weeks</td>
</tr>
<tr>
<td>Young Person (16-18 years) not in education, employment or training (NEET) or about to leave school with no/few qualifications and no plans for education, training or employment</td>
<td>Young person is enrolled in higher or further education <strong>OR</strong> participates in work experience apprenticeship / formal volunteering / programme which removes barriers to work</td>
<td>Sustained for 10 weeks OR Completes an 8-10 week course</td>
</tr>
</tbody>
</table>
FAMILY PROBLEM: Families affected by Domestic Violence or Abuse
CBC Priority: Promote health and well-being and protect the vulnerable

INDICATOR

- Adult or child known to local services who has had experience (within the last 12 months) or is considered to be at risk of experiencing Domestic Violence or Abuse
- Adult or young person known to local services as having perpetrated an incident of Domestic Violence or Abuse (in the last 12 months)

SIGNIFICANT OUTCOME

- Victim has engaged with a specialist support service OR has successfully completed a recognised DV awareness programme (Freedom) AND
  - Victim is no longer assessed as high risk (Family achieves 6 or more on the Family Star Plus: Keeping your children safe) AND
  - There is a reduction in police reports of DV related incidents, OR no repeat MARAC referrals

- Perpetrator successfully completed a recognised rehabilitation programme OR there is a conviction / civil remedy / DV Protection Order regarding perpetrator AND
  - There is a reduction in police reports of DV incidents

SUSTAINED PROGRESS

Sustained for 6 months
FAMILY PROBLEM: Parents and Children with a range of Health Problems

CBC Priority: Promote health and well-being and protect the vulnerable

**INDICATOR**

A parent or child with mental health problems which are not supported or managed and require further intervention from a health professional

**SIGNIFICANT OUTCOME**

Parent or young person engages with support and takes responsibility for their mental health (Family achieves 6 or more on Family Star Plus: Your well-being)

**SUSTAINED PROGRESS**

Managed for 3 months

A parent or young person with drug/alcohol problems

**SIGNIFICANT OUTCOME**

Successful completion of a drug/alcohol treatment programme OR engagement with specialist support service AND intake of alcohol / use of drugs is reduced

**SUSTAINED PROGRESS**

Sustained for 3 months

**INDICATOR**

Adult or child identified by Health Professional as having unmanaged physical health problems of concern which may include unhealthy behaviours leading to obesity, malnutrition or diabetes

**SIGNIFICANT OUTCOME**

Family engages in and maintains healthy lifestyle choices which support their health and well-being AND Health condition is managed appropriately / GP appointments are attended / Children receive age appropriate vaccinations (Family achieves 7 or more on Family Star Plus: Physical health)

**SUSTAINED PROGRESS**

Maintained for 3 months