RM Finance is moving online

Work is progressing apace on the RM Finance Online update and we are close to having our first Early Adopters in December.

If you are not aware of the RM Finance change, then this is an update to the current installed product which will be online. The functionality and structure are the same, with a fresh new look and feel. Being online has several major advantages:-

- **Anywhere, anytime access**

- **Automatic backups**

- **No school server required**

- **Works on any device connected to the Internet**

- **Remote access for your support partners**

We will be contacting all customers with a timetable for the move which we aim to complete by June 2017. After this time the current product will no longer be supported.

If you would like to be considered for the Early Adopter scheme then please let me know at mhall@rm.com.

You can see a few screenshots of the new product here: http://support.rm.com/_rmvirtual/Media/Downloads/rm_finance_online_screenshots.docx

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As preparation for the change we recommend you update your version to the latest version 8.35. This is completed in one or two stages:-

1. **Upgrade to version 8.30 https://support.rm.com/Security/Login/formslogin.asp?url=/generaldownload.asp&QS=cref%3Ddwn4331857**
2. **If you use accruals update to version 8.35 https://support.rm.com/Security/Login/formslogin.asp?url=/generaldownload.asp&QS=cref%3Ddwn5216102**

If you have any problems with this then the articles below might help.

- **Update to RM Finance doesn't update correctly https://support.rm.com/Security/Login/formslogin.asp?url=/technicalarticle.asp&QS=cref%3Dtec2965971**

- **Data file path issues https://support.rm.com/Security/Login/formslogin.asp?url=/technicalarticle.asp&QS=cref%3Dtec4696291**

- **RM Finance Possible Issues with Safe Backup https://support.rm.com/Security/Login/formslogin.asp?url=/technicalarticle.asp&**

[QS=cref%3Dtec2594462](https://support.rm.com/Security/Login/formslogin.asp?url=/technicalarticle.asp&QS=cref%3Dtec2594462)

If you run into difficulties then don't forget that you can call our support team on 0845 130 2214 (option 2 for Finance team).

Our support team have asked me to pass on a few articles which you might find useful before moving to the new platform.

- **Corrections and Reversals - How to make corrections and post reversals in RM Finance.**
  https://support.rm.com/Security/Login/formslogin.asp?url=/technicalarticle.asp&QS=cref%3Dtec4697841

- **Reconciliation discrepancies - Information on common issues with reconciliation discrepancies in RM Finance, diagnostics and common causes.**
  https://support.rm.com/Security/Login/formslogin.asp?url=/technicalarticle.asp&QS=cref%3Dtec4696152

- **Budget/Analysis code discrepancies - Information on common issues relating to budget/analysis codes in RM Finance detailing diagnostics and common causes.**
  https://support.rm.com/Security/Login/formslogin.asp?url=/technicalarticle.asp&QS=cref%3Dtec4696280

Finally, we are starting our renewal cycle earlier this year. You will receive a renewal notification 4 months before the end of your contract. This is in response to customers asking for pricing well in advance to help with their budgeting.

If you need to contact us or wish to feedback then please email Martin Hall – Senior Product Manager on mhall@rm.com.