

## Park Homes

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#### Who are we?



- LEASE is a Non-Departmental Public Body funded by government to provide free legal advice relating to park homes in England
- LEASE park homes advice is funded by Department for Communities and Local Government (DCLG

#### What do we do



- We provide advice by telephone, letter, e-mail or in person at our office
- We can arrange seminars and meetings near you where a group of residents, site owners or other interested parties want to discuss a joint issue
- We publish a range of advice notes



# PITCH FEE REVIEW

#### Pitch fee



- Amount the site owner can charge the occupier
- Details spelt out in the agreement
- Does not include utilities unless agreement states otherwise
- Implied terms provide for annual review of fee
- Express terms state how fee is charged and amount

#### Pitch fee review



- Fee changes either
- 1) With occupier's agreement
- 2) By order of the First-tier Tribunal (Property Chamber)

#### Pitch fee review



- Written notice served on occupier
  - Sets out proposals
  - Sent not less than 28 clear days notice before review date
  - Must be accompanied by a Pitch Fee Review Form

### Pitch Fee Review Form - content



- Details of parties
- Proposed new pitch fee
- Date new fee proposed to take effect

### Pitch fee presumption



- Fee cannot be changed by more than annual change in RPI unless this would be unreasonable having regard to other matters
  - Improvements
  - Deterioration in condition/decrease in amenity of site
  - Reduction in services
  - Cost of applying for a site licence

### RPI adjustment



- RPI change in the previous year
- Must use the latest published 12 month RPI figure available 28 clear days before review date
  - Example: Review date 1 April
    - 28 days before the review date means 4 March
    - Use most recently published RPI figure before 4 March

### Recoverable costs



New pitch fee shall have regard to

Any sums spent since last review date on improvements

- For the benefit of occupiers
- Which were subject to consultation
- To which the majority of occupiers had not disagreed in writing

Where majority have disagreed, tribunal ordered that costs be included in pitch fee.

#### Recoverable costs



- New pitch fee shall have regard to
- A change in the law since last review directly affecting the cost or management/maintenance of the site
- Eg annual licence fee
- Pitch fee review from 2<sup>nd</sup> April 2014-1<sup>st</sup> April 2015

#### **Deductions**



- New pitch fee shall have regard to
  - Deterioration in condition or decrease in amenity of the site or any adjoining land occupied/controlled by site owner since 26 May 2013
  - Reduction in site owner provided services to the site, pitch or park home or deterioration in their quality since 26 May 2013
  - And not taken into account in previous reviews

#### Pitch fee review – disallowed costs



- Compliance with Mobile Homes Act 2013
  - Eg costs relating to preparing and serving <u>Pitch Fee Review Form</u>
- Costs arising from local authority enforcement action
- Fees for altering licence conditions or consent to transfer licence
- Costs incurred by site owner in expanding site
- Litigation costs incurred by site owner

### Pitch fee - if not agreed



- Site owner or occupier applies to tribunal for determination
  - Can apply after 28 days from review date
  - But no later than 3 months after review date
  - If late review, no later than 4 months after service of notice

### Pitch fee - if not agreed



- Occupier pays pre-review pitch fee until agreement/tribunal determination
- New fee payable from review date
- Occupier not in arrears until 28 days after agreement/tribunal determination



# SITE RULES

The New Regime

### Why change?



- Greater need for transparency
- Greater need to communicate with residents
- Lack of clarity whether rules were binding

### Importance of site rules



- Benefit site owner and park home owner to resolve disputes
- Integral part of agreement between site owner and park home owner
- Examples
- Car parking arrangements
- Keeping of pets

### Site rule procedure



- Site rules to be express terms of an agreement
- Applies to existing rules and new rules
- New rules since 4th February 2014 have to follow consultation procedure

#### Banned rules



- New regulations prohibit certain site rules
- Examples
  - interference with sale
  - absolute prohibition on improvements to home or pitch
  - discretionary rules eg keeping pets with 'consent of site owner'
  - visitors being required to report to site owner on arrival
  - occupiers being required to use site owner's tradesmen

### Site rule procedure



- Existing rules in place for a year (from 4 February 2014)
- Ineffective by 4 February 2015 unless consultation procedure followed or pending appeal

#### New forms



- Proposal Notice proposals for site rules to be made/ varied
- Consultation Notice Site owner decides whether to make/vary rules following views from occupiers
- Notification of Deposit of Site Rules notifying occupiers that rules deposited
- Notification of Deposit of Deletion Rules notifying occupiers of deletion of rules
- Forms available from our website
- http://parkhomes.lease-advice.org/forms

# Application to the First-tier Tribunal (Property Chamber)



- Appeal to a tribunal within 21 days of receipt of consultation response document
- Grounds
- Site rules makes provision for banned matter
- Site owner not complied with statutory procedure
- Site owner's decision is unreasonable having regard to representations received, factors relating to site and planning permission or site rule

### Appeal to First-tier Tribunal



- Confirm site owner's decision
- Order that consultation process shall recommence
- Quash or change the site owner's decision
- Substitute owner's decision with own decision

#### Written statements



Rules lodged with local authority

- They become express terms of written statement
- After 21 days from Notice of Deposit of Site Rules

### Register of site rules



- Local authority must retain register of site rules
- Publish online register
- The register shall be open to members of the public during working hours



# TRIBUNAL PROCESS

#### First Tier Tribunal



- Part of court system
- Determining park home cases
- Panel of 2 or 3 members
- Application to Regional Tribunal Office

#### Forms



#### **LEASE** Website

- http://parkhomes.lease-advice.org/forms/
- Contact Tribunal Office for forms

### Types of dispute



#### Examples

- Disputing utility charges
- Enforcement of site rules
- Pitch fee disputes
- Recognition of a residents association
- Termination of agreement

### Who can apply?



- Resident or Site Owner
- Residents Association may also apply
- 1/ Failure to acknowledge residents association
- 2/ Failure to lodge site rules
- 3/ Appeal against site rules

#### Content of Form



- Details of applicant
- Details of site
- Details of site owner
- How application should be dealt with
- Availability
- Venue Requirements
- Statement of Truth

### Payment of fees



- Depends on type of application
- Application fee is £155
- Site rules
- Approval of residents association
- Other applications: £205 if more than 2 references

- Fees can be waived depends on circumstances
- EX160A Fee Remission

### After application received



- Allocation to case officer
- Communication with parties regarding procedure
- Directions granted by tribunal
- Matter proceeds to hearing

#### Powers of tribunal



- Decision binding upon parties
- Power to award compensation
- Application fee may be reimbursed
- If party acted unreasonably in bringing, defending actiontribunal may also order costs

### Appeal to Upper Tribunal



- Permission from First Tier Tribunal within 28 days of written decision
- Appeal on point of law



Sale of Park Home

Application for Refusal Order- Upper Tribunal

Wyldecrest Limited

Both application to tribunal and notification of parties served within 21 days



- Recovery of annual licence fee in pitch fee review
- Elms Caravan Co Limited v McMillan and others

#### Tribunal held:

- Annual licence fee was stand alone part of pitch fee
- RPI will not apply in future years
- If decrease or not repeated, the fee must be removed



- Administrative Charges for Utilities
- BritaniaCrest Limited- Upper Tribunal

#### Tribunal held:

- These have to be agreed
- They cannot be implied
- http://parkhomes.lease-advice.org/news/



- Responsibility for Removal of Tree- First Tier Tribunal
- Turner v Cooper
- Tree on occupiers' pitch was dangerous and site owner ordered to remove it.

#### Contact details



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