

Corporate & Institutional Banking

Bankline
September 2014



Bankline Facility

Our Natwest Bankline Facility gives our customers:

Easy accessibility

Anytime, anywhere 24/7 banking

Robust industry-standard secure access via the internet

Cost effective financial system access for all the organisation

Portability of smartcard security

A simple registration process

Streamlined online end-to-end process

Customers only need to register one account - all other available accounts automatically appear

Financial information at your fingertips

Real-time information and access to up to 999 accounts across up to 75 sorting codes.

Payment summaries

Voucher imaging

Cash Management

Customers can:

- view all your accounts individually or organise in “account sets”
- export your statement data to your accounting system.
- view paper vouchers on-line, such as cheques issued and credits paid in

Payment power

With Bankline, customers can make:

- Single and bulk Standard Domestic payments
- CHAPS and International Payments
- Immediate, next day and future dated Faster Payments
- Sterling and currency inter-account transfers with updated funds visible and available immediately
- Import individual and bulk payment files from your accounting system.

Flexibility & Control

Bankline adapts to customers' needs:

Set up the service to suit the company's exact needs

Company administrators have complete control over their users roles and privileges

Key activities recorded for ease of audit

Comprehensive Support

On-line help tool accessed from within the Bankline service offers users access to an extensive database of FAQ's .

This information is available from the 'help' link which is on every page in the Bankline service.

In addition Customers are provided with links to our Bankline support sites offering information on how to use Bankline, details of new releases and a dedicated section on Security and staying safe online.

You will also have a dedicated Bankline Helpdesk available 8am – 6pm, this team are able to see real time your facility and give specialist advice.

Continuous Upgrades

Regular service enhancements - new features automatically available to customers, no software to download

Leading the banking industry in delivering new services, (Faster Payments).

Your Bespoke Bankline Tariff

Monthly Service Fee - £5.00

Monthly User Fee - £NIL

Monthly Account Fee - £NIL

Chaps Payments - £10.00

Same Day Faster Payment - £3.00

Next Day Faster Payment - £0.28

Future Dated Faster Payment - £0.28

Voucher Enquiry Service - £NIL