You can report anti-social behaviour to the following:

If you witness a crime taking place, for instance criminal damage or an assault, you should call the police emergency number on **999** or for non-emergencies, call the Local Policing Team on **101**.

Central Bedfordshire Community Safety ASB Team

Call 0300 300 8302

(Private tenants, home owners and community ASB issues)

Central Bedfordshire Council Environmental Protection Team

Call 0300 300 8302

(Domestic noise, smoke and light nuisance, fly-tipping & litter)

Central Bedfordshire Landlord Services Tenancy Officer

Call 0300 300 8302

(Anti-social behaviour involving a Central Bedfordshire Council tenant)

Or **Report it Online** at:

www.centralbedfordshire.gov.uk/asb

If you are a Housing Association tenant then please call your housing officer.

Aldwyck Housing Association 0300 500 6262

Aragon Housing Association 0300 123 5544

Bedfordshire Pilgrims Housing Association0330 100 0272

Guinness Trust

03000 111 321

Howard Cottage Housing Association 01462 683307

Jephson Housing Association 01908 628000

Paradigm Housing

0300 303 1010

Raglan Housing Association 01234 340214



Are you affected by Anti-Social Behaviour?

See it...Hear it...
Report it...



This leaflet explains what you can expect from the council, the police and other agencies in tackling anti-social behaviour and how you can work with them to resolve the problems in your neighbourhood.

What is anti-social behaviour?

We try and ensure that those people that live and work in Central Bedfordshire enjoy a quiet and peaceful environment. However when anti-social behaviour does effect your life, we know it can have a significant impact.

Anti-social behaviour is defined as:

Any threatening, nuisance or intimidating behaviour which impacts on a person's quality of life. It can be:

- Nuisance neighbours
- Abusive and rowdy behaviour
- Informal drinking in public places
- Vandalism
- Graffiti and fly-typing
- Inappropriate disposal of litter and rubbish
- Vehicle/motorcycle nuisance
- Noise nuisance

This is not an exhaustive list as there are many different types of anti-social behaviour.

Can I resolve myself?

Sometimes the person committing the antisocial behaviour does not realise the affect they are having on someone and may stop the behaviour when they are made aware.

If you feel able to do so, approach the person who is behaving anti-socially and speak to them in a calm and polite manner, listen to what they have to say and be prepared to compromise if appropriate.

If you do not feel that you can do this please follow the advice on 'You can report antisocial behaviour to the following' section within this leaflet. This section has contact details for teams dedicated to tackling antisocial behaviour.

Who is responsible for tackling it?

Your local authority, the police and social landlords all have strong and effective powers to deal with anti-social behaviour problems.

You have a right to expect the police, the council and other agencies to make tackling anti-social behaviour a priority and to respond sympathetically.

By members of the public coming forward to report anti-social behaviour, this may prevent the same problem happening again, and will help make your community a safer place.

What can I do if I am experiencing anti-social behaviour?

When anti-social behaviour is long term, persistent and peoples' enjoyment of the community is affected, further action to resolve the problem may be necessary.

You can help the police and other agencies to tackle problems in your neighbourhood by reporting anti-social behaviour when you see it.

By playing an active role in your community you can really help make a difference and create a place where anti-social behaviour is tackled and not tolerated.

Details of who to contact are available on the back page.